

## EXPERIENCE

Imperva: **Sr. Systems Administrator** February 2018 – Present

- Implemented a major re-architecting of Imperva's file server (DFSR) infrastructure to dramatically decrease the time needed to recover from storage outages

**Systems Administrator** December 2014 – February 2018

- Maintains systems such as VMware ESXi, SCCM, and CrashPlan to support daily operations
- Creates solutions (primarily in PowerShell) to automate business processes such as on/offboarding and generating helpdesk cases
- Administers the monthly Windows updates cycle for 200+ servers and 1000+ workstations
- Assists the IT helpdesk with escalations of day-to-day end-user issues

Brocade Communications Systems: **IT Systems Administrator** June 2012 – December 2014

- Specialized in automation and efficiencies
- Developed and maintained 200+ PowerShell scripts to facilitate the day-to-day processes of the User Account Management (UAM) team
- Automated most aspects of the employee onboarding process to facilitate Brocade's acquisitions of Vyatta and Vistapointe
- Developed a modular framework for executing PowerShell script jobs on remote servers
- Developed many automations for an Office 365 migration project
- Instructed colleagues in the fundamentals of computer programming

UC Berkeley Student Affairs IT (SAIT): **Windows Systems Administrator** June 2011 – May 2012

- Developed and maintained the 50+ Windows servers supporting 1,800+ Student Affairs staff

## EDUCATION

University of California, Berkeley: **B.S. in Electrical Engineering and Computer Science** May 2012  
*Coursework in software engineering, networking, operating systems, security, and databases.*

## SKILLS AND ACCOMPLISHMENTS

### TECHINICAL

- Languages and software
  - Lives and breathes PowerShell; proficient in VBScript and CMD scripting; can pick up new languages quickly
  - Active Directory, Exchange, Exchange Online, and Group Policy administration
  - Microsoft DNS and DHCP
  - [Nagios](#) and NRPE (system monitoring)
- Operating Systems
  - Windows 7, 8.1, 10 (including setup and troubleshooting)
  - Windows Server 2008 R2, 2012 R2 (setup and administration)
  - Debian/Ubuntu and RHEL/CentOS Linux (basic setup and administration)
- Infrastructure design, configuration, and operation
  - VMware ESXi host bare metal setup
  - NetApp and Dell EqualLogic physical setup
  - Network troubleshooting (routers, switches, port forwarding, firewall traversal)
- Tutorials/technical writing
  - Actively maintains documentation on a wiki platform for technical processes and scripts

### TEAMWORK AND INTERPERSONAL SKILLS

- Can communicate technical concepts in everyday language and train others
- Can develop technical processes from user requirements and coordinate their execution
- Routinely works with cross-functional teams to develop automations for existing processes