

EXPERIENCE

Sage Intacct: **Sr. Systems Administrator**

January 2021 – Present

Imperva: **Sr. Systems Administrator**

February 2018 – December 2020

- Implemented changes across Imperva's on- and offboarding automations to prepare for Microsoft's deprecation of basic authentication for Exchange Online
- Implemented a major re-architecting of Imperva's file server (DFSR) infrastructure to dramatically decrease the time needed to recover from storage outages

Systems Administrator

December 2014 – February 2018

- Maintained systems such as Exchange Online, SCCM, and CrashPlan
- Created solutions (primarily in PowerShell) to automate business processes
- Administered the monthly Windows updates cycle for 200+ servers and 1000+ workstations
- Assisted the IT helpdesk with escalations of day-to-day end-user issues

Brocade Communications Systems: **IT Systems Administrator**

June 2012 – December 2014

- Developed and maintained 200+ PowerShell scripts to facilitate the day-to-day processes of the User Account Management (UAM) team
- Automated the employee onboarding process to facilitate two major acquisitions
- Developed several automations for an Office 365 migration project

UC Berkeley Student Affairs IT (SAIT): **Windows Systems Administrator**

June 2011 – May 2012

- Developed and maintained the 50+ Windows servers supporting 1,800+ Student Affairs staff

EDUCATION

University of California, Berkeley: **B.S. in Electrical Engineering and Computer Science** May 2012
Coursework in software engineering, networking, operating systems, security, and databases.

SKILLS AND ACCOMPLISHMENTS

TECHINICAL

- Languages and software
 - Lives and breathes PowerShell; can pick up new languages quickly
 - Exchange Online (Office 365) and G Suite administration
 - Microsoft Active Directory, Group Policy, DNS, and DHCP administration
 - Microsoft SCCM (System Center Configuration Manager)
 - UiPath RPA (Robotic Process Automation)
 - [Nagios](#) and NRPE, Site24x7 (system monitoring)
- Operating Systems
 - Windows 7, 8.1, 10 (including setup and troubleshooting)
 - Windows Server 2008 R2, 2012 R2, 2016 (setup and administration)
 - Debian/Ubuntu and RHEL/CentOS Linux (basic setup and troubleshooting)
- Infrastructure design, configuration, and operation
 - VMware ESXi hypervisor bare metal setup
 - Power distribution, load balancing, and failover
 - Network troubleshooting (routers, switches, port forwarding, firewall traversal)
- Tutorials/technical writing
 - Actively maintains documentation on a wiki platform for technical processes and scripts

TEAMWORK AND INTERPERSONAL SKILLS

- Can communicate technical concepts in everyday language and train others
- Can develop technical processes from user requirements and coordinate their execution
- Routinely works with cross-functional teams to develop automations for existing processes